Vi-Soft Privacy Policy

This is the privacy policy ("Privacy Policy") that governs how we, Vi (QC) Soft Ltd. ("Vi-Soft", "we", "our" or "us"), use Personal Information (defined below) that we collect, receive and store about individuals in connection with the use of: (i) the software as a services named Vi-Soft (the "Software") located in our website www.visoft-eng.com, and in any other website in which we operate the software (each, together with its sub-domains, content and services, a "Site"); and (ii) the Vi-Soft mobile software application, and any other mobile software application, that we license (each individually, and collectively, the "App"). The Site and the App are individually and collectively referred to herein as the "Services".

We do not ourselves host any of the Services – all hosting is done by third party service providers that we engage. This means that data you provide us or that we collect from you (including any Personal Information, as defined below) – as further described in this Privacy Policy – is hosted with such third party service providers on servers that they own or control. Regardless of where such third party service providers are located (and some are located in the US), their servers may be located anywhere in the world (including the US). Your data may even be replicated across multiple servers located in multiple countries. So please be aware that you are consenting to your data being transferred to various third party service providers around the world (including the US).

- 1. Introduction. We have implemented this Privacy Policy because your privacy, your employees and contractors' privacy, and the privacy of other users, is important to us. This Privacy Policy explains our online information practices and the choices you can make about the way your Personal Information is collected and used in connection with the Services. "Personal Information" means any information that may be used, either alone or in combination with other information, to personally identify an individual, including, but not limited to, a first and last name, a personal profile including role definition or professional training, an email address, a home or other physical address, or other contact information.
 - 2. Terms of Use and License Agreement. This Privacy Policy forms part of our Vi-Soft Online SaaS Terms and Conditions which is available at [http://visoft-enq.com/ords/apex util.get blob?s=4950969331637&a=101&c=348539299570205454&p=360&k1=2&k2=&ck=y agovenion and the Software License and Maintenance Agreement, pursuant to which you accepted and on which you have signed prior to accessing, downloading, installing and/or using the Software, for the purpose of managing and monitoring a specific project(s) ("License Agreement" and "Project(s)", as applicable). Any capitalized undefined term used in this Privacy Policy shall have the meaning given to it in the Terms.
- 3. Consent and Modification. You are not legally obligated to provide us Personal Information, and you hereby confirm that providing us Personal Information is at your own free will. By using the Services, you consent to the terms of the Microsoft Azure Acceptable Use Policy, which is available at https://azure.microsoft.com/en-us/support/legal/services-terms-nov-2014, to the terms of Oracle Privacy Policy available on https://www.oracle.com/legal/privacy/privacy-policy.html, and to the terms of this Privacy Policy and to our collection, processing and sharing of Personal Information for the purposes set forth herein. If you do not agree to this Privacy Policy, please do not access or otherwise use the Services. We reserve the right, at our discretion, to change this Privacy Policy at any time. Such change will be effective ten (10) days following posting of the revised Privacy Policy on the Site, and your continued use of the Services thereafter means that you accept those changes.
- 4. What Personal Information We Collect and How We Collect It. We do not currently require you to provide Personal Information in order to have access to general information available on the Site. But, we do receive and/or collect Personal Information from you in the following ways:
 - 4.1. Account. In order to use the Software that we offer via the Service, you may be required to create an account ("Account") under the applicable Project(s). If you create an Account you will be required to provide us with certain information, such as your name, email address, as well as a password that you will use for accessing your Account ("Account Information"). You may also be required to or otherwise choose to provide additional Personal Information, either of yourself or of third parties employed or engaged by you for the applicable Project(s), as part of the Account registration process and in connection with your ongoing use of your Account. We may send you a text message to your mobile phone or an e-mail to the e-mail address you submit to confirm your registration. If you choose not to create an Account, you may not be able to access or use the Service.

- 4.2. <u>'Contact Us' Information</u>. If you send us a "Contact Us" request, whether by submitting an online form that we make available or by sending an email to an email address that we display, you may be required to provide us with certain information such as your [name, role, phone number and email address].
- 4.3. [Share with third-parties Service. The Site and/or App may enable you to invite some authorized third parties to use our Services in cooperation with you, by sending them an invitation email or message. You may do so by: (i) using the Site and/or App to send or post an invitation message via your Account; and/or (ii) using the Site and/or App to send an invitation email to the third party's external email address (for example, a gmail address). If you send or post an invitation message we may collect Personal Information about the recipient such as their name, role, email address or their third-party website account user name and ID and/or any other relevant contact information.
- 4.4. [Location Data. We may provide certain location-based services ("Location Services") in connection with the App that are dependent on data related to the geographic location of your mobile device on which the App is installed ("Location Data"). If you choose to participate in these Location Services, you agree that we may collect or obtain your Location Data. You should be able to use the settings on your mobile device to turn off location-sharing features.]
- 4.5. <u>Log Files</u>. We may make use of log files. The information inside the log files includes internet protocol (IP) addresses, type of browser, Internet Service Provider (ISP), date/time stamp, referring/exit pages, clicked pages and any other information your browser may send us. We may use such information to track and analyze trends, administer and monitor the Services and the progression of the applicable Project(s), track users' movement around the Services and gather demographic information.
- 4.6. Cookies and Other Tracking Technologies. Our Services may utilize "cookies", anonymous identifiers and other tracking technologies in order for us to provide and improve our Services and present you with information that is customized and applicable for you and the applicable Project(s). A "cookie" is a small text file that may be used, for example, to collect information about activity on the Services. Certain cookies and other technologies may serve to recall Personal Information, such as an IP address, previously indicated by a user. Most browsers allow you to control cookies, including the option to decide whether or not to accept them and how to remove them. You may set most browsers to notify you if you receive a cookie, or you may choose to block cookies with your browser.
- 4.7. <u>Mobile Device Data</u>. We may collect certain information from your mobile device for the purpose of providing the Services via the App. Such information may include your mobile device type, mobile device ID, and date and time stamps of App use. In addition, we may deploy tracking technologies within the App to help us gather aggregate statistics, but we will NOT use Personal Information for such purposes.
- 4.8. [Google Analytics. The Site may use a tool called "Google Analytics" to collect information about use of the Service. Google Analytics collects information such as how often users visit the Service, what pages they visit when they do so, and what other sites they used prior to coming to the Service. We use the information we get from Google Analytics to maintain and improve the Service and our Software. We do not combine the information collected through the use of Google Analytics with personally identifiable information. Google's ability to use and share information collected by Google Analytics about your visits to and use of the Service is restricted by the Google Analytics Terms of Service, available at http://www.google.com/analytics/terms/us.html, and the Google Privacy Policy, at http://www.google.com/policies/privacy/. You may learn more about how Google collects and specifically in connection with Google **Analytics** http://www.google.com/policies/privacy/partners/. You may prevent your data from being used by Google Analytics by downloading and installing the Google Analytics Opt-out Browser Add-on, available at https://tools.google.com/dlpage/gaoptout/.
- 5. Project Available Information. Certain content that you will post on or via the Services for the purpose of managing and monitoring the applicable Project(s) ("User Submissions") may be publicly available to other users of the Services within such Project(s), and may also be accessed and used by people off the Services. If you publish your contact information in any User Submissions or for compliance with professional duties or obligations applies for managing or monitoring applicable Project(s), you may receive unsolicited messages from Us or from other users of the Services within such Project(s). We, therefore, encourage you only to post information that you are sure you want to be accessible to anyone, and that is essential and required in order to comply with your professional duties and obligation for managing and monitoring the applicable Project(s).

- **6. The Way We Use Personal Information.** If you submit or we collect Personal Information through the Services, then we may use such Personal Information in the following ways, via any applicable communication channel, including e-mail, SMS, etc.:
 - 6.1. We will use your Personal Information or any third parties' Personal Information you submitted via the Services, to provide and improve our Services, to send you marketing/advertisement communications that we believe may be of interest to you, to contact you in connection with the Services, the applicable Project(s) and certain programs or offerings you may have registered for, and to identify and authenticate your access to the parts of the Services that you are authorized to access.
 - 6.2. We may use your or any third parties' designated email address to: (i) send updates or news regarding the Services, the Software and our related products; and/or (ii) respond to a "Contact Us" or administrative request (for example, request to change or reset your password).
 - 6.3. If you choose to send to an applicable third party an invitation email or message, we will use the contact information that you provide, or make available, to automatically send the applicable third party an invitation email or message. Your name and email address may be included in the invitation email or message.
 - 6.4. We may transfer your Personal Information or any third parties' Personal Information you submitted via the Services, to our local or foreign subsidiaries or affiliated companies for the purpose of storing or processing such information on our behalf. Such information may be transferred to other countries. We require that these parties agree to process such information in compliance with our Privacy Policy.
 - 6.5. We may share your Personal Information or any third parties' Personal Information you submitted via the Services, with our third-party service providers and partners, but only to assist us with our business operations and to provide our Services to you and to other users. Such information may be transferred, stored or processed to other countries. We use commercially reasonable efforts to only engage or interact with third party service providers and partners that post a privacy policy governing their processing of Personal Information.
 - 6.6. We may disclose your Personal Information or any third parties' Personal Information you submitted via the Services if we have a good faith belief that disclosure of such information is helpful or reasonably necessary to: (i) comply with any applicable law, regulation, legal process or governmental request; (ii) enforce our Terms and License Agreement, including investigations of potential violations thereof; (iii) detect, prevent, or otherwise address fraud or security issues; or (iv) protect against harm to the rights, property or safety of Vi-Soft and our local or foreign subsidiaries or affiliated companies, our users, our third party service providers and partners, yourself or the public.
- 7. Use of Anonymous Information. We may use Anonymous Information (as defined below) or disclose it to third party service providers in order to improve our Services and enhance your experience with the Services. We may also disclose Anonymous Information (with or without compensation) to third parties, including advertisers and partners. "Anonymous Information" means information which does not enable identification of an individual user, such as aggregated statistical information about the use of our Services.
- **8. Opting Out.** [You may choose not to receive future promotional, advertising, or other Services-related emails from us by selecting an unsubscribe link at the bottom of each email that we send. Please note that even if you opt out of receiving the foregoing emails, we may still send you a response to any "Contact Us" request as well as administrative emails (for example, in connection with a password reset request) that are necessary to facilitate your use of the Services.
- **9. Choice.** At all times, you may choose whether or not to provide or disclose Personal Information. However, if you choose not to provide mandatory Personal Information, you may be unable to access certain options, programs, and services that might be considered mandatory for the monitoring of an applicable Project(s), or otherwise involve crucial interaction with you, and therefore, you may not be able to fully use the Service and utilize the Software thorough the end of the Project.
- 10. Access/Accuracy. To the extent that you do provide us with Personal Information, we do prefer to maintain accurate and up to date Personal Information. Thus, if you would like to delete or correct any of your other Personal Information that we may be storing, you may use the tools that we make available on the Services, or you may submit an access request by sending an email to support@visoft-eng.com. Your email should include adequate details of your request.
- 11. Links to and Interaction with Third Party Products. The Services may enable you to interact with or contain links to your Account and other third-party websites, mobile software applications and services that are not

owned or controlled by us (each a "Third Party Service"). We are not responsible for the privacy practices or the content of such Third Party Services. Please be aware that Third Party Services may collect Personal Information from you. Accordingly, we encourage you to read the terms and conditions and privacy policy of each Third Party Service that you choose to use or interact with.

- 12. Children's Privacy. The Services are not structured to attract children under the age of 18 years. Accordingly, we do not intend to collect Personal Information from anyone we know to be under 18 years. If we learn that we have collected Personal Information from a child under 18 years, we will delete it as quickly as possible. If you believe that we might have any such information, please contact us at support@visoft-eng.com.
- 13. Security. The security of Personal Information is important to us. We follow generally accepted industry standards, as such are change from time to time, including the use of appropriate administrative, physical and technical safeguards, to protect the Personal Information submitted to us. However, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use reasonable acceptable means to protect your Personal Information, we cannot guarantee its absolute secure or confidential. If you have any questions about the security on the Service, you can contact us at support@visoft-eng.com.
- 14. Merger, Sale or Bankruptcy. In the event that we are (or the Software is) acquired by or merged with a third party entity, or in the event of bankruptcy, winding up, dissolution or any comparable event, we reserve the right to transfer or assign Personal Information in connection with the foregoing events.
- **15.** California Privacy Rights. California Civil Code Section 1798.83 permits our customers who are California residents to request certain information regarding our disclosure of Personal Information to third parties for their direct marketing purposes. To make such a request, please send an email to *support@visoft-eng.com*. Please note that we are only required to respond to one request per customer each year.
- 16. Our California Do Not Track Notice. We do not track consumers over time and across third party websites and therefore do not respond to Do Not Track signals. We do not allow third parties to collect personally identifiable information about an individual consumer's online activities over time and across different web sites when a consumer uses the Services.
- 17. Commitment. We are committed to protecting your privacy. Protecting your privacy online is an evolving area, and we are constantly evolving our Service to meet these demands. If you have any comments or questions regarding our Privacy Policy, or your Personal Information that we may be storing and using, please contact us at support@visoft-eng.com.

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